



FROM SUMMER CREWS TO WINTER BLUES

WINTER WATCH SERVICE

This past winter was brutal. Weather experts are predicting another cold and snowy winter season. Many of our clients experienced delayed spring openings because of weather damage and unexpected costly repairs.

Your pool is a significant investment. Much like your house or a car it requires routine maintenance and inspections. Be proactive to minimize the risk of downtime and reduce operating costs.

WINTER WATCH BENEFITS

Protect your cover from the added weight of leaves and water by allowing us to clean it for you.

Reduce the amount of damages caused by winter, before you're ready to use the pool.

Safeguard your property with an ounce of prevention, saving you time and money during your opening.

Enjoy peace of mind knowing a professional is on WATCH when you are unable to be there.

WINTER WATCH includes 3 stops throughout the winter. You can add more stops for a discounted rate.

WINTER WATCH PACKAGE

- Assess and adjust water* levels below tile line to prevent damage
- Test and add chemicals as necessary
- Remove excess water, leaves, or snow from the cover within reason
- Survey cover for holes or tears
- Appraise the integrity of the Safety Cover
- Inspect springs and/or anchors for damage and proper tension
- Replace damaged water bags
- Repair or replace parts** as needed
- Survey perimeter fencing for holes or gaps
- Secure latches, fences, or gates
- Dispose of deceased rodents
- Inspect pump room for rodent nesting
- Receive a WINTER WATCH Report summarizing our visit and alerting you of potential issues

Keep the blues away by ordering your Winter Watch Service today!

Brecksville 440.832.7700 |

| www.hastingswaterworks.com



**If water freezes we will complete all other tasks possible. **Parts will be billed separately.*

Did you have a problem during the season with a heater, pump, filter, or salt generator/chemical feeder? Damage to your equipment can occur over time from rodents, seasonal operation, and weather conditions.

Mechanical parts do fail. Summer season repairs can be costly and unexpected downtime can ruin parties and planned events. Don't lose valuable swim days by having your equipment inoperable.

Extend the life of your pool mechanics by improving efficiency and reducing your down time during the season. All winter services include a Diagnostic Report that will include an estimated product life expectancy. This will aid owners in forecasting costs for replacing units.

You can minimize these risks and surprises by signing up for our Winter Warm Up Service Package.

Why wait for something to break down when you want to relax poolside?



WINTER WARM UP PACKAGES

WINTER WARM UP - FULL SERVICE (Recommended)

HEATER RECONDITION - Dismantle and reassemble the heater. Check, clean, and readjust the flu stack, bypass, burner tray, cabinets, firewalls, & chambers. Replace gaskets to prevent leaks. Assess heat exchanger for wear or corrosion. Install pest prevention.

PUMP RECONDITION - Start up the motor to check bearings and listen for any imperfections. Remove motor to inspect impeller for damage or debris. Replace gaskets that can break down from wear. Foam and seal impeller housing if applicable.

FILTER RECONDITION - Inspect filter tanks for corrosion or damages. Remove top layer of media and debris. Refill media as needed. Replace gaskets that can break down from wear. Test pressure gauge and replace if necessary.

SALT GENERATOR/CHEMICAL FEEDER RECONDITION - Inspect Salt Generator cell for wear or corrosion. Acid wash Salt Generator cell. Turn on Chemical Feeder pump to ensure proper operation. Replace feeder tube. Remove, inspect and acid wash all injector fittings. Insure proper operation of valves.

PLUMBING INSPECTION - Inspect plumbing for sags, wear, or cracks. Advise client of the need for any repairs.

WINTER WARM UP - MINIMUM SERVICE

HEATER RECONDITION - Dismantle and reassemble the heater. Check, clean, and readjust the flu stack, bypass, burner tray, cabinets, firewalls, & chambers. Replace gaskets to prevent leaks. Assess heat exchange (if necessary, remove from premises to acid wash for an additional charge). Install pest prevention.

PUMP INSPECTION - Start up the motor to check bearings and listen for any imperfections.

FILTER INSPECTION - Inspect filter tanks for corrosion or damages.

SALT GENERATOR/CHEMICAL FEEDER INSPECTION - Inspect Salt Generator cell for wear or corrosion. Turn on Chemical Feeder pump to ensure proper operation.

PLUMBING INSPECTION - Inspect plumbing for sags, wear, or cracks. Advise client of the need for any repairs.

+

All packages include repairing and replacing parts as needed. Parts will be billed separately unless included in the package.

AUTO CLEANER TUNE-UP

Your Auto Pool Cleaner got a work out over the summer. Let us pick it up from you, bring it to our workshop, tune it up and deliver it back to you all in time for your next opening season. This tune-up includes: disassembling the unit, check the moving parts like bearings, wheels and belts for wear and tear, inspect hose and nozzles for holes and cracks, clean out the bag and assess for any damages. After the inspection process is complete and repairs are made, parts will be replaced as needed.

Keep the blues away
by ordering your
Winter Services today!

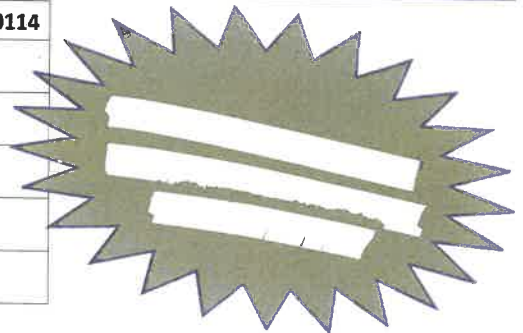
10331 Brecksville Rd
Brecksville, OH 44141
440.832.7700

www.hastingswaterworks.com



WINTER SERVICES - RESIDENTIAL

Client Information		ORDER FORM WSR110114
Name		
Email		
Phone		
Address		
City, State, Zip		



Select all that apply



✓	WINTER WATCH SERVICE
	3 stops between the months of November through March \$375.00 (125.00/stop) Additional stops can be added for a discounted rate, call us to schedule.

WINTER WATCH TERMS & CONDITIONS

Replacement Water Bags are included. Chemicals and Parts needing replacement will be billed separately. Industry best practices will be used to remove excessive leaves, water, and snow within reason. If frozen, water level will be noted and all other tasks will be completed.



✓	WINTER WARM UP PACKAGES
	WINTER WARM UP - FULL SERVICE (Recommended) \$595.00 Includes full recondition of Heater, Pump, Filter, Salt Generator and Plumbing inspection. Hastings recommends this service to optimize equipment efficiency and reduce the likelihood of downtime during swimming season. Retail price on services provided in package is \$825 + parts, if purchased separately.
	WINTER WARM UP - MINIMUM SERVICE \$269.00 Includes full recondition of Heater and inspections of Pump, Filter, Salt Generator and Plumbing. Retail price on services provided in package is \$495 + parts, if purchased separately.

WINTER WARM UP PACKAGES TERMS & CONDITIONS

Gaskets, Feeder Tubes, O-Rings, Pressure Gauges and Rodent Repellent are included in package pricing. Any additional repair services and/or parts needing replacement will be billed separately. Package prices include one (1): Heater, Pump, Filter and Salt Generator. Additional units billed separately: Heaters \$89/ea, Pumps \$59/ea, Filters \$89/ea, or Salt Generators \$59/ea.



✓	AUTO POOL CLEANER TUNE-UP (Polaris, Dolphin, Pool Vac, etc.)
	AUTO POOL CLEANER PICK UP, TUNE-UP, & RETURN \$295.00 Hastings will pick up the Auto Cleaner complete tune-up and return prior to your spring opening. Pricing for non-electrical cleaners only. Call for pricing on Electric Auto Pool Cleaners.

AUTO CLEANER TUNE-UP TERMS & CONDITIONS

Parts are included in prices. Hoses will be billed separately.

SEND COMPLETED ORDERS TO HASTINGS VIA EMAIL, FAX, OR MAIL

Tip to submit your order

Print and complete the order form. Take a clear picture of the signed form with your smart phone. Send email to services@hastingswaterworks.com.

PRE-AUTHORIZATION FOR SUBSEQUENT SERVICES OR PARTS
I authorize Hastings Water Works to charge up to \$150.00 while on site, for any additional repairs, parts or services that are needed but not included in the package price.



CLEVELAND & AKRON
10331 Brecksville Rd | Brecksville, OH 44141
ph 440.832.7700 | fx 440.832.7701

Authorized by *Date*
I authorize Hastings Water Works to complete the Winter Services selected.